

ACCURATELY IDENTIFY LOCAL CALLING AREAS, LOCAL & LONG DISTANCE CALLS

Reducing costs, increasing revenues and retaining customers are standard competitive tools in this evolving telecom market. If it isn't mergers, buyouts and new regulations; it's converging systems, technology upgrades and a savvy customer with more intricate needs. To guarantee you're winning this competitive challenge, there's one thing you need to know about the traffic on your network...

Is it local? Tele-Tech gives you the answer!



Use Accurate Data

Tele-Tech puts determining call jurisdiction in your control with accurate local calling data that immediately reduces errors and ultimately, costly billing disputes. Billing with hard data is a better solution than being forced to fall back on PLU factors or using data from another carrier as a make-shift resource for determining local traffic. Tele-Tech's high quality data frees you from less reliable alternatives. Reduce costs by accurately identifying the jurisdiction of your network traffic and put an end to expensive billing disputes.

Identify Local Calls

Tele-Tech customers add millions of dollars to their bottom line every year by implementing practical procedures to accurately flag local calls. Don't leave valuable money on the table by not billing for some long distance calls, because you're mistakenly classifying them as local. Billing at low reciprocal compensation rates where higher access fees could apply can lead to substantial and avoidable revenue loss. Increase your revenues in one simple step just by accurately assessing which calls are local.

Retain Customers

Billing errors will cause a customer to switch providers faster than any other complaint. Bill your customers right the first time and every time with accurate local calling data. Consumers have more choices available than ever. New plans, leading edge technology and deep discounts are tempting your customers to switch carriers. Save your customers and your colleagues the aggravation of dealing with billing mistakes while cutting costs associated with customer service time and back-billing.

Assign Local Numbers

VoIP and wireless subscribers want to be sure calls from family and friends are local. Your customers won't be loyal for long if their new VoIP phone service or wireless plan has loved ones complaining about long distance rates they're suddenly paying. Keep your customers from dealing with those unwanted surprises by assigning the right local phone number.

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When your local calling data is wrong, it's not one mistake...it's one mistake times **THOUSANDS, MILLIONS** or even **BILLIONS** of calls.

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Products

Choose from Tele-Tech's wide selection of local calling data products to simplify your billing systems, reduce costs, increase revenues and retain customers. Several formats and service plans are available, including off-the-shelf extractions, quick on-line downloads, licensed installations to your LAN or customized packages designed to your unique specifications.

AccuFactor helps resolve billing disputes by providing independent, factual analysis of traffic jurisdiction. AccuFactor can analyze both wireline and wireless originated calls and deliver the percent local usage (PLU) and percent interstate usage (PIU) factors.

Local Enterprise is designed for companies with a significant presence in the local calling market, because it enables data sharing on local calling areas, subscriber monthly line charges and local usage charges across the enterprise.

Localizer is known for its simple record layout of originating and terminating NPA/NXX pairs identifying local calls. The enhanced version of the Localizer includes LEC defined basic versus expanded local calling, mileage bands, zones and other options. Available by state or as a nationwide package, Localizer's monthly or quarterly updates easily import into standard database management software packages.

Local SQL Database uses MS SQL tables to show the rate center-to-rate center local calling area relationship as defined by the LECs. Available by state or nationwide with monthly updates, our Local SQL Database is the choice of clients looking to store local calling area data in a flexible and normalized format.

MTA IQ is the first database to provide true wireless jurisdiction information by associating each NPA-NXX with FCC defined Major Trading Areas (MTA) and Basic Trading Areas (BTA). Identify the correct percentage of local traffic that another carrier is passing you by easily comparing the originating NPA NXX MTA number and the terminating NPA-NXX MTA number. The versatile flat file format assures smooth and convenient imports into a variety of industry applications and database management tools.

Traffic Studies determine the jurisdictional mix of the traffic on your network. We'll tell you the amount of local versus long distance traffic for use in bill audits and determining Universal Service Fund contributions.

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One hundred + years of combined staff experience

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Expect Reliability

The industry's most enterprising and diverse companies choose Tele-Tech. Our clients represent market segments that include:

- Local Exchange Carriers
- Telemanagement Software Vendors
- Telecom Billing Services
- Switch Vendors
- Internet Service Providers

Tele-Tech's combined staff experience exceeds 100 years; and our unsurpassed reputation for quality, accuracy and reliability make Tele-Tech the industry standard-bearer for numbering plan data, local calling data and other supporting data for call rating and routing applications. Tele-Tech Services, a division of KFR Services, Inc., has been delivering database solutions for CLECs, ISPs, Wireless, VoIP service providers and other telecom market segments for more than 35 years.

Find Answers

Tele-Tech helps you master the challenges you face every day. Our website provides resources for a wide range of telecom professionals, including an online NPA-NXX look-up. Our customers receive comprehensive and concise answers from our support team, including verifiable source document references confirming our data's validity. Tele-Tech's sales and service professionals receive continuous telecom training, advancing their knowledge and skills to ensure you receive accurate and prompt solutions.

Call today and learn how our local calling data can increase your revenue and help you retain customers.

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